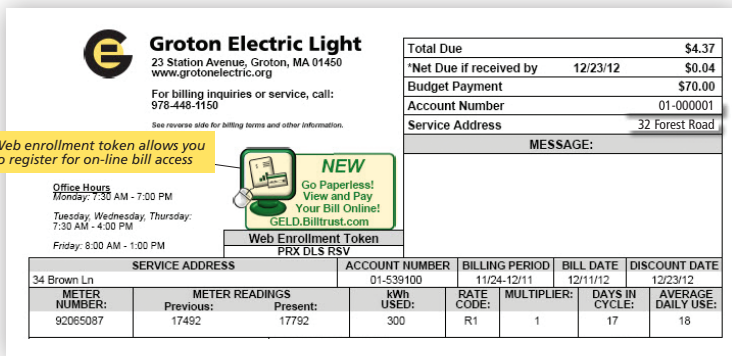


## Go Paperless!

**Enroll in online billing to view and pay your Groton Electric bill in three easy steps:**

- 1) Go to <https://Geld.billtrust.com>
- 2) Click "Enroll Now"\*
- 3) Enter the enrollment information found on your bill



**Groton Electric Light**  
23 Station Avenue, Groton, MA 01450  
[www.grotonelectric.org](http://www.grotonelectric.org)  
For billing inquiries or service, call: 978-448-1150

See reverse side for billing terms and other information.

Web enrollment token allows you to register for on-line bill access

Office Hours  
Monday: 7:30 AM - 7:00 PM  
Tuesday, Wednesday, Thursday: 7:30 AM - 4:00 PM  
Friday: 8:00 AM - 1:00 PM

NEW  
Go Paperless!  
View and Pay  
Your Bill Online!  
[GELD.Billtrust.com](http://GELD.Billtrust.com)

Web Enrollment Token  
PRX DLS RSV

SERVICE ADDRESS		ACCOUNT NUMBER	BILLING PERIOD	BILL DATE	DISCOUNT DATE
34 Brown Ln		01-539100	11/24-12/11	12/11/12	12/23/12
METER NUMBER:	PREVIOUS METER READINGS	KWH USED:	RATE CODE:	MULTIPLIER:	DAYS IN CYCLE:
92065087	Previous: 17492 Present: 17792	300	R1	1	17
					AVERAGE DAILY USE:
					18

- Receive an email when your bill is ready to be viewed and paid
- View current and past bills
- Link multiple bills to one username
- Access your account from any computer, tablet, or smartphone

\*If you do not wish to set up an online user account, you may make a one-time payment using your Groton Electric account number. Just click on the "One Time Pay" button.

## Trees & Power Lines don't mix

**We trim the trees that line Groton's country roads for the safety and reliability of your electric service**

Trees are an important part of our environment. That's why Groton Electric is committed to balancing the importance of trees and rural character with the equally important need to provide safe and reliable electricity to the ratepayers of Groton.

To do this, we must control the growth of vegetation around power lines and other energized equipment. Tree limbs that come into contact with power lines are one of the most common causes of both brief and prolonged power outages, especially during storms. When trimming and cutting, GELD and our contractors follow best recognized and accepted forestry standards; however, we do trim aggressively since we may not return to each area of town for several years.

Our main priority is to eliminate trees or branches that are potential safety hazards. We have contracted with a certified arborist who only removes trees and branches that are, or will become a direct threat to our distribution system.

Also important to note: the trees we remove are within the public utility easement—this easement was specifically designed to allow utilities to mow, trim, or remove branches and trees that may affect the reliability of the electric distribution system.

At GELD, we set our standards high and we believe it is in the best interest of all customers when we can avoid unnecessary power outages due to downed trees and overgrowth in the electric lines. You may have noticed that the frequency and length of outages has decreased over the last few years. We believe this is a direct result of our infrastructure improvements including tree-trimming.

Thank you for your understanding as we work to balance responsible vegetation management and reliable electric service.

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Please cut along dotted line and return with your bill payment

### Help us update our records—PLEASE complete and return to our office

We are updating our records to ensure we have the most up-to-date information on all customers. Please provide current phone and cell numbers so we may contact you in the event of an electrical emergency. Please also provide your email address for possible future email correspondence.

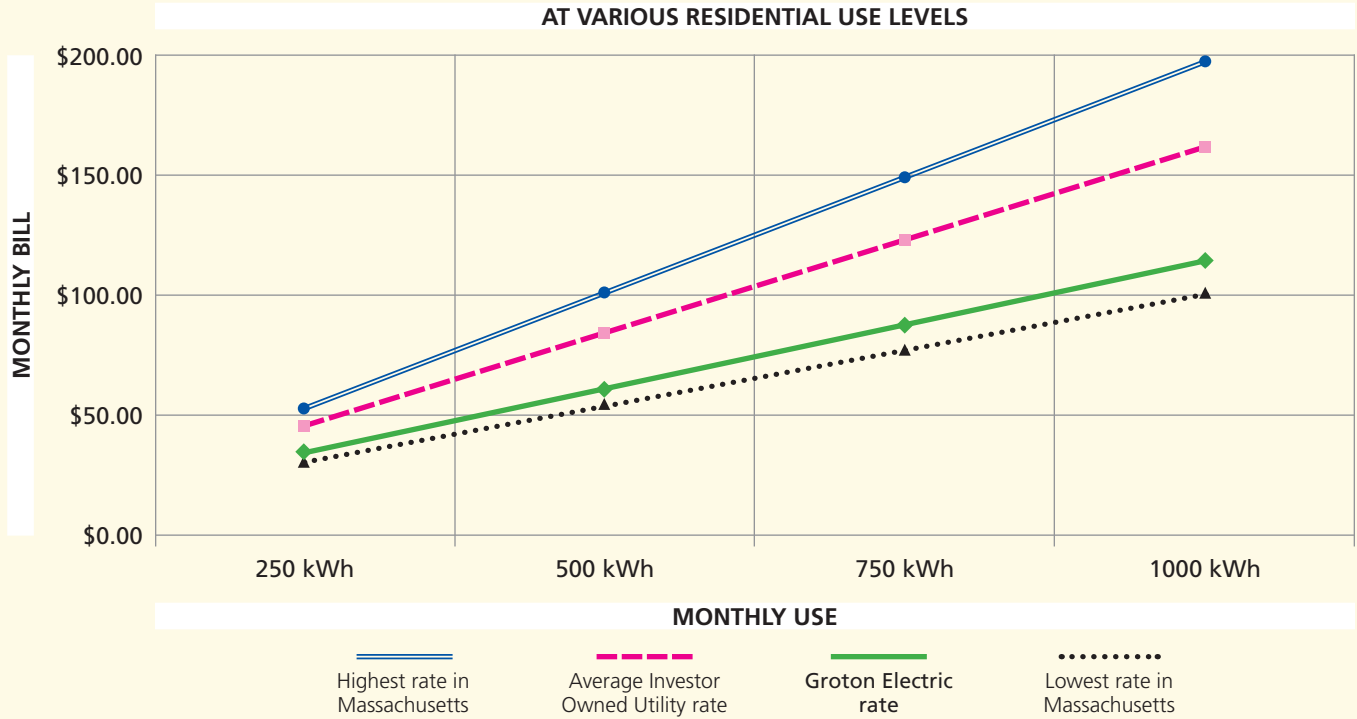
Name: \_\_\_\_\_ Home/Cell Phone: \_\_\_\_\_

Address: \_\_\_\_\_ Account #: \_\_\_\_\_

Email Address: \_\_\_\_\_ BEST number to reach you in an emergency \_\_\_\_\_

## See How Groton Electric Rates Compare!

The chart below shows Groton Electric's rate compared to the average and highest residential rate for Massachusetts investor-owned utilities as well as the lowest rate in Massachusetts. Unitil has the highest investor-owned rate in Massachusetts and is currently 61% higher than Groton Electric.



### Groton Electric's power is 53.9% carbon-free and 18.1% renewable!

As a member of the Massachusetts Municipal Wholesale Electric Company (MMWEC), Groton Electric receives power from many different sources. The purpose of using carbon-free sources to generate electricity is to combat the increase in greenhouse gas emissions and reduce our impact on the environment as a whole. In addition to these energy sources, Groton Electric is part owner of the largest wind farm in Massachusetts and is receiving just over 5.5% of the project's output – we are also contemplating a 1.5 megawatt solar farm in the near future. Wind and Solar power are both renewable (also known as “green”) and carbon-free.

